

(Caption of Case)

Effects from COVID-19

2nd Quarter 2020 Report**RECEIVED**

JUL -3 2020

PSC SC
MAIL / DMSBEFORE THE
PUBLIC SERVICE COMMISSION
OF SOUTH CAROLINA

COVER SHEET

DOCKET

NUMBER: 2020 - 372 - E

2020-106.A

(Please type or print)

Submitted by: Lockhart Power Compay

SC Bar Number: _____

Address: P.O. Box 10Telephone: 864-545-2593Lockhart, SC 29364Fax: 864-5452591

Other: _____

Email: jseay@lockhartpower.com

NOTE: The cover sheet and information contained herein neither replaces nor supplements the filing and service of pleadings or other papers as required by law. This form is required for use by the Public Service Commission of South Carolina for the purpose of docketing and must be filled out completely.

DOCKETING INFORMATION (Check all that apply)
☐ Emergency Relief demanded in petition
 ☐ Request for item to be placed on Commission's Agenda expeditiously

☐ Other: _____

INDUSTRY (Check one)	NATURE OF ACTION (Check all that apply)		
<input checked="" type="checkbox"/> Electric	<input type="checkbox"/> Affidavit	<input type="checkbox"/> Letter	<input type="checkbox"/> Request
<input type="checkbox"/> Electric/Gas	<input type="checkbox"/> Agreement	<input type="checkbox"/> Memorandum	<input type="checkbox"/> Request for Certification
<input type="checkbox"/> Electric/Telecommunications	<input type="checkbox"/> Answer	<input type="checkbox"/> Motion	<input type="checkbox"/> Request for Investigation
<input type="checkbox"/> Electric/Water	<input type="checkbox"/> Appellate Review	<input type="checkbox"/> Objection	<input type="checkbox"/> Resale Agreement
<input type="checkbox"/> Electric/Water/Telecom.	<input type="checkbox"/> Application	<input type="checkbox"/> Petition	<input type="checkbox"/> Resale Amendment
<input type="checkbox"/> Electric/Water/Sewer	<input type="checkbox"/> Brief	<input type="checkbox"/> Petition for Reconsideration	<input type="checkbox"/> Reservation Letter
<input type="checkbox"/> Gas	<input type="checkbox"/> Certificate	<input type="checkbox"/> Petition for Rulemaking	<input type="checkbox"/> Response
<input type="checkbox"/> Railroad	<input type="checkbox"/> Comments	<input type="checkbox"/> Petition for Rule to Show Cause	<input type="checkbox"/> Response to Discovery
<input type="checkbox"/> Sewer	<input type="checkbox"/> Complaint	<input type="checkbox"/> Petition to Intervene	<input type="checkbox"/> Return to Petition
<input type="checkbox"/> Telecommunications	<input type="checkbox"/> Consent Order	<input type="checkbox"/> Petition to Intervene Out of Time	<input type="checkbox"/> Stipulation
<input type="checkbox"/> Transportation	<input type="checkbox"/> Discovery	<input type="checkbox"/> Prefiled Testimony	<input type="checkbox"/> Subpoena
<input type="checkbox"/> Water	<input type="checkbox"/> Exhibit	<input type="checkbox"/> Promotion	<input type="checkbox"/> Tariff
<input type="checkbox"/> Water/Sewer	<input type="checkbox"/> Expedited Consideration	<input type="checkbox"/> Proposed Order	<input type="checkbox"/> Other:
<input type="checkbox"/> Administrative Matter	<input type="checkbox"/> Interconnection Agreement	<input type="checkbox"/> Protest	
<input type="checkbox"/> Other:	<input type="checkbox"/> Interconnection Amendment	<input type="checkbox"/> Publisher's Affidavit	
	<input type="checkbox"/> Late-Filed Exhibit	<input checked="" type="checkbox"/> Report	



June 30, 2020

Ms. Jocelyn Boyd
Chief Clerk/Executive Director
Public Service Commission of South Carolina
101 Executive Center Drive, Suite 101
Columbia, SC 29210

RE: Effects from COVID-19
Commission Order No. 2020-372
2nd Quarter 2020 Report

Dear Ms. Boyd:

Attached is the report required to be submitted under Commission Order Number 2020-372 tracking revenue impacts, incremental costs and savings related to the COVID-19 pandemic for Lockhart Power Company.

Sincerely,

A handwritten signature in blue ink that reads "Bryan D. Stone".

Bryan D. Stone
President



COVID-19 Report – 2nd Quarter 2020 Lockhart Power Company

ACTIONS TAKEN

In response to the State of Emergency declared in South Carolina for the COVID-19 pandemic, Lockhart Power Company (the "Company") took the following actions:

- Closed the office lobby to customers beginning March 23, 2020, other than those who needed entry to apply for service. New applicants were asked to call the office and verify that they had the proper documentation with them before being allowed to enter the lobby. Customers were instructed to use the overnight payment drop box, mail their payments or use the online or payment by phone options while the lobby is closed. All third-party collection sites also have overnight payment drop boxes that could be used as well.
- Suspended all service disconnections as of March 16, 2020, so that customers had access to electric services.
- Suspended late fees on delinquent account balances as of March 16, 2020, to reduce the impact on customers who may be financial impacted by the pandemic.
- Restored service to the one customer who as of March 16, 2020, had been disconnected for non-payment prior to the issuance of the State of Emergency.
- Offered information regarding assistance organizations available to assist customers who are experiencing financial hardship. This information was also added to the Company's website and social media platforms.
- The Company does not report customer delinquencies to credit agencies.
- The Company is offering extended payment plans to customers who are experiencing financial hardship.



- The Company began an accelerated deposit refund program to customers for whom we were holding a deposit and the customers have been making timely payments for at least the last 12 months as a way to reduce their potential financial hardship. Other qualifying customers were offered the opportunity to have their deposit applied to their account balance immediately under the condition of them re-establishing their deposit balance via a six-month payment plan beginning in January 2021.

In addition to these actions, the Company monitors the guidance and directives from the Centers for Disease Control and Prevention ("CDC") and other government agencies and has asked employees to follow hygiene suggestions and travel notices released by the CDC.

The Company, including our business services group, has remained fully operational during the entire State of Emergency and our operators, maintenance crews and line crews continue to be available twenty-four hours a day, seven days a week to respond to emergencies that may arise.

FINANCIAL IMPACT

Financial impacts to Lockhart Power Company are as follows:

Revenues:

Misc. Revenues – Late Fees	(\$ 3,373)	Late fee charges suspended
Misc. Revenues – Reconnection Fees	(30)	1 Customer reconnected

Operating Expenses:

Supplies	<u>(\$ 7,152)</u>	Employee PPE & Supplies
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Net Financial Impact	<u>(\$10,555)</u>
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CHANGE IN ACCOUNTS RECEIVABLE

Typically, Lockhart Power would have minimal if any amounts age to over 60 days past due to the ability to disconnect a customer at that point for non-payment. However as of June 30, 2020, the Company has a balance \$66,321 in its account receivable total that is 61 days or older. This is a much larger number than normal, but is not included in the net financial impact amount above as its hopes to collect most if not all of this balance from its customers over time.